

AC Lloyd, 1 Chapel St, Leamington Spa, CV31 1EJ

25 October 2010

Attention Mr Roger Burton

Warwickshire College - Pershore Residences

Dear Roger

Following the successful completion of the student residences and having been using the buildings for a few weeks we should like to applaud you on the high quality of the building and the general finishes throughout the project. The buildings were planned to create a 'campus' feeling to that area of the site, and once our landscaping is complete, this has been achieved and more.

You had a difficult task meeting the programme set for the project and the substantial delays caused by the very cold winter and ground conditions did not help at all. I'm pleased to say though that your management of this was excellent and the delays were minimised to ensure the buildings were completed for the start of the September term. You also managed to deal very effectively with all of the potential Health and Safety issues of such an open site particularly with regard to access and segregation of the students. I'm pleased to say that this issue had your highest priority with good control procedures being monitored by site staff and regular visits by your safety officer.

Your site team of Martin Brown and Tony Wheldon worked extremely well together. They managed the project very professionally including all of their interaction with our consultancy team of Robothams and Couch Consulting Engineers. Your wider team also kept our Employers Agent Osborne's regularly updated with any contract changes. Certainly, in all your dealings with us, you have always kept us fully up to date with the progress and any issues that would affect handover. Your teams proactive approach was a key factor in the successful completion of the project so please pass our thanks to them.

I look for the opportunity to work with you and your team again and wish you well for the future.

Yours Sincerely

CJ Paget

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